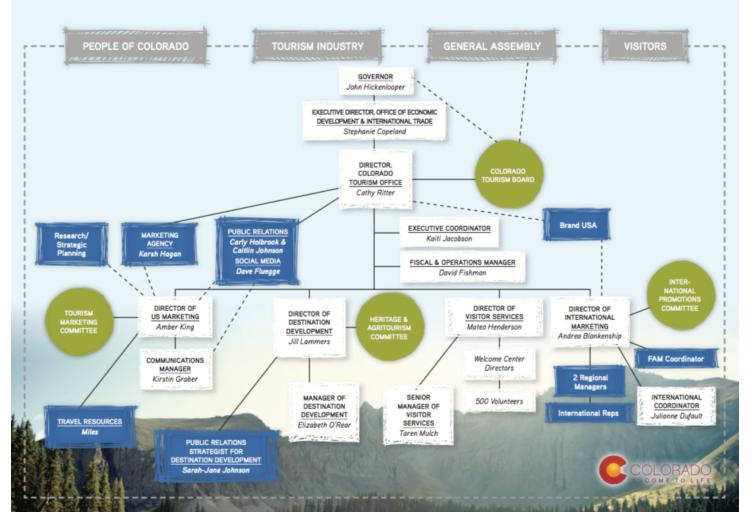
COLORADO TOURISM OFFICE

Jill Corbin, Director of Destination Development Jill.Corbin@state.co.us

COLORADO TOURISM OFFICE ORGANIZATIONAL CHART





COLORADO TOURISM OFFICE ROLES



DIRECTOR,
COLORADO TOURISM OFFICE
Cathy Ritter
STRATEGY, BRAND &
INDUSTRY RELATIONS



FISCAL &
OPERATIONS MANAGER
David Fishman
ACCOUNTING, CONTRACTS &
OPERATIONAL NEEDS



EXECUTIVE COORDINATOR

Kaiti Jacobson

ADMIN SUPPORT,

BOARD RELATIONS &

SPECIAL EVENTS



DIRECTOR OF
US MARKETING
Amber King
INTEGRATED DOMESTIC
MARKETING & INSIGHTS



COMMUNICATIONS
MANAGER
Kirstin Graber
MEDIA/INFLUENCER
RELATIONS & SOCIAL MEDIA



DIRECTOR OF DESTINATION

DEVELOPMENT

Jill Lammers

DEVELOP, SUPPORT & PROMOTE COLORADO'S HIDDEN GEMS



MANAGER OF DESTINATION
DEVELOPMENT
Elizabeth O'Rear
RURAL DEVELOPMENT/
OUTREACH & GRANTS



DIRECTOR OF VISITOR SERVICES Mateo Henderson WELCOME CENTER HOSPITALITY & SALES



SENIOR MANAGER
OF VISITOR
SERVICES
Taren Mulch

WELCOME CENTER HOSPITALITY SUPPORT



DIRECTOR OF
INTERNATIONAL MARKETING
Andrea Blankenship
INTERNATIONAL MARKET
STRATEGY & PROMOTION



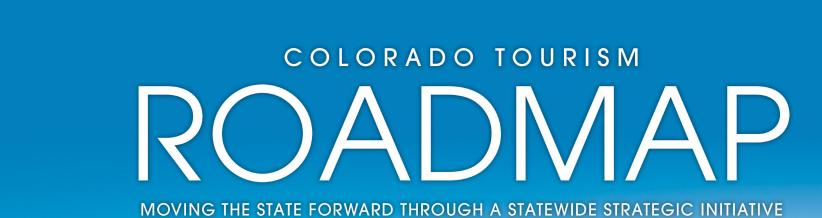
INTERNATIONAL
COORDINATOR
Julianne Dufault
TRADE EVENTS,
IPC RELATIONS &
SUPPORT

PUBLIC RELATIONS/SOCIAL MEDIA

Carly Holbrook & Caitlin Johnson
PUBLIC RELATIONS

STRATEGY & STORYTELLING

Dave Fluegge social media strategy & content marketing PUBLIC RELATIONS STRATEGIST FOR DESTINATION DEVELOPMENT Sarah-Jane Johnson INTERNATIONAL TEAM
Jennifer Bartlett-Alpert,
FRANCE, GERMANY, UK
Liz Birdsall, CANADA, CHINA, JAPAN
Bri Seifert,
FAM MANAGER & PARTNER RELATIONS





VISION

Colorado is the premier U.S. destination for active, outdoor and unique experiences that make you feel truly alive.

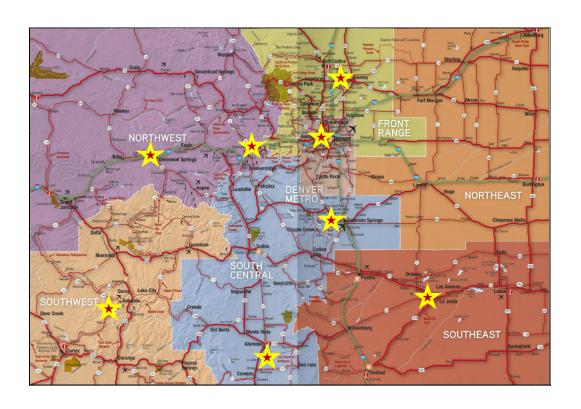
MISSION

Drive traveler spending through promotion and development of compelling, sustainable travel experiences throughout our four-corner state.



REGIONAL BRANDING

- Current regions not relevant to travelers – or industry
- New regional designations could serve as platforms for meaningful regional marketing collaborations
- Will be seeking outside expertise and industry involvement in designating and theming new travel regions





2017 OFFICIAL STATE VACATION GUIDE



TOP DIRECT REQUEST MARKETS





ALIVE MAGAZINE





A TOP TOURISM WEBSITE

- Consistently ranked as a top 3 state tourism website nationally
- 7.2 million unique users in 2016; 10 million+ sessions
- Constant optimization for consumer and industry objectives



COLORADO FIELD GUIDE

- Continue to build on the success of the program by:
 - Working with industry partners to develop new itineraries, including Fall and Winter
 - Creating opportunities to promote through social, PR and digital
 - Monitoring usage for best user experience and optimization
 - Continuing to develop sustainability and "voluntourism" travel opportunities



















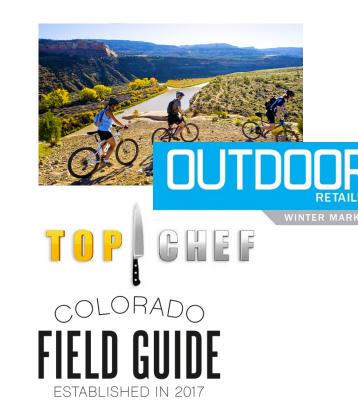
FY2017 PR METRICS

- •In FY17, total coverage generated by the CTO PR team resulted in **1,623,617,375** impressions. Up 164,881,290 impressions from FY16, which is a **11.3% increase**.
- •In FY17, total coverage generated by the CTO PR team resulted in a media value of \$83,272,460. Up \$20,632,876 from FY16, which is a 33% increase.
- •The CTO PR team secured coverage in **35 of our top 50** outlets and **44 of our top 100** outlets.
- •The CTO PR team secured **116 placements in our top** 100 outlets. Up 30 placements from FY16, which **is a 35% increase.**
- •FY17 Barcelona Average: **74**



THE SIX CAMPAIGNS

- Elevate Awareness of the CTO and Its programs
- Position Colorado as the Top State for Cycling Vacations
- Elevate Colorado's Reputation as a Top Culinary Destination
- Inspire Travelers to Explore Less-Visited
 Destinations/Field Guide (Destination
 Development)
- Position Colorado as Home to the Best and Most
 Diverse Ski/Snowboard Experiences
- Position Colorado As The Top Destination in the U.S. for Outdoor Recreation Pursuits



CAMPAIGN ELEMENTS

Each campaign will incorporate the following initiatives:

- Visiting Journalists Program
- Writing, Pitching and Press
 Releases
- Influencers and Social Media
- Destination Development
- Stewardship



VISITING JOURNALISTS PROGRAM

Goal: Attract at least 35 top staff and freelance writers from the FY2018 PR Top 100 Target Outlets to visit Colorado and write feature stories about their experiences.

- Group Press Trips:
 - Northern Colorado Culinary Trip: September 2017
 - Post IPW Media Trips: May 2018
- •Group Influencer Trips:
 - Culinary Colorado: September 2017
 - LGBT Focused Trip: Spring/Early Summer 2018





natgeotravel Walking the seemingly endless dunes of Great Sand Dunes NP in Colorado. It's not hard to get a shot like this, even if you are by yourself (which I was). Simply setup the tripod, frame a cool shot shots every 4 or 5 seconds, and go walking Great Sand Dunes National Park (47 of 59 Shot with FUJIFILM X-T1 and XF16-55mm Photo by @ionathan_irish // Photographer Jonathan Irish (@jonathan_irish) was on epic road trip in 2016 to visit and create incredible content in all of the 59 U.S. National Parks in 52 weeks during the centennial of the National Park Service.

natgeotravel We had some amazing camping experiences on our yearlong trip to visit every national park in the United States. This one, at Great Sand Dunes NP, will be one of the more memorable. Sleeping under the stars while tucked into the high as the sun went down, made a backpacker dinner while digging our toes into the sand, had a sip (or several) of whiskey as the stars started to dance in the sky, slept like babies on the soft sand, and woke up for a blissful sunrise with a cup of coffee in hand, all with the one you love. My very definition of perfection. This is a comp osite image made ith approximately eighty 30-second

Great Sand Dunes National Park (47 of 59)

Shot with FUJIFILM X-T1 and XF16-55mm

00 291,805 likes

IN-MARKET MEDIA BLITZES

- •Goal: Broaden awareness of Colorado in top target media markets
 - South Florida media blitz, August 2017, to promote winter and ski and snowboard offerings.
 - New York desksides, early January 2018, meeting with national outlets and journalists to promote late winter and spring/summer.
 - Pacific Northwest media blitz, February 2018, to promote outdoor adventure offerings for summer/fall in Colorado.
 - Texas media blitz, March 2018, to promote summer/fall offerings in Colorado.





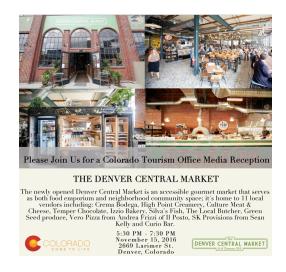


QUARTERLY LOCAL MEDIA RECEPTIONS

The CTO hosts four quarterly media receptions each year to gather industry partners and local journalists to discuss the state's latest news and story angles.

 Each reception is attended by about 20 industry partners and an upwards of 30 Colorado journalists.







CTO PR AND SOCIAL MEDIA HOTSHEET



The CTO PR and social media teams distribute a monthly HotSheet to industry partners that includes info on:

- Upcoming press releases and social media content opportunities.
- Journalist leads and information on new and noteworthy media outlets.

Email: editor@colorado.com to be added to HotSheet



INSTAGRAM TAKEOVER

- Partners take over for one week
- Showcase the best of destination
- Share 2-5 photos per day
- Spread love around state
- Use planning and thoughtful copy
- Great opportunity to start/grow channels











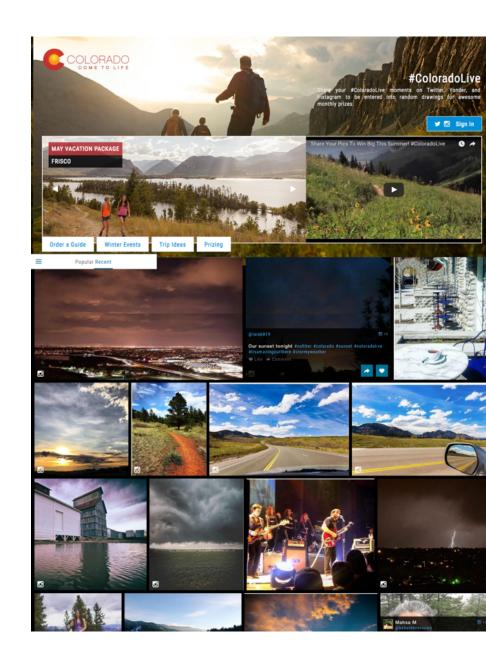
SOCIAL CO-OP

- Dollar for dollar social media marketing grant, from \$1,000 to \$2,500
- One participant per week on 3-day Facebook promotion
- Partner creates a unique piece of content on their site
- Partner decides on target audience
- Open to destinations, ski resorts, some associations
- · We work with you to maximize results
- Second year results: 36M reach & 9M engagements!
- Warm weather is full, but winter signup will go out late fall



#COLORADOLIVE

- Visitors and residents post using #ColoradoLive
- Photos are featured by CTO, participate!
 - Website
 - Social Media Channels
 - Display advertising
 - Welcome Centers
- Monthly destination themed prizes
- Over 200,000 posts in last year!
- Always looking for sponsors



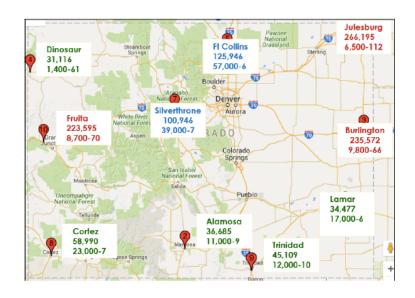


VISITOR SERVICES TASK FORCE

Supports the Colorado Tourism Office (CTO) in developing recommendations by Spring 2018, for making most effective use of available resources and partnerships for maximizing the ability of Colorado Welcome Centers to welcome visitors and inspire travel throughout Colorado.

TASK FORCE TEAM:

CDOT- Michelle Scheuerman
Miles Partnership- Laura Libby
Parks and Wildlife- Debbie Lininger
Visit Fort Collins- Cynthia Eichler
Alamosa CVB- Jaime Greeman
History Colorado- Shannon Haltiwanger





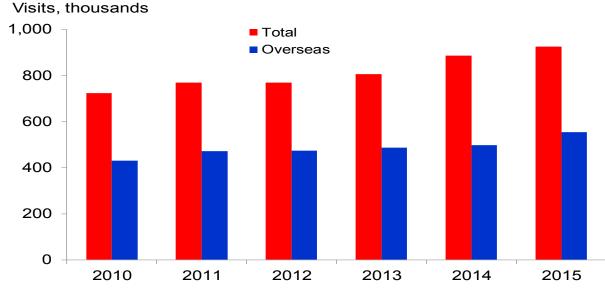
INTERNATIONAL VISITS TO COLORADO REACHED A NEW HIGH

Colorado received 953,462 international visitors and 559,302 overseas visitors in 2015.

Total international visits to Colorado are up from 722,000 in 2010, a 28% increase in five years.

Total overseas visits to Colorado are up from 430,000 in 2010, a 29% increase in five years.

Total visits to Colorado, 2010-2015



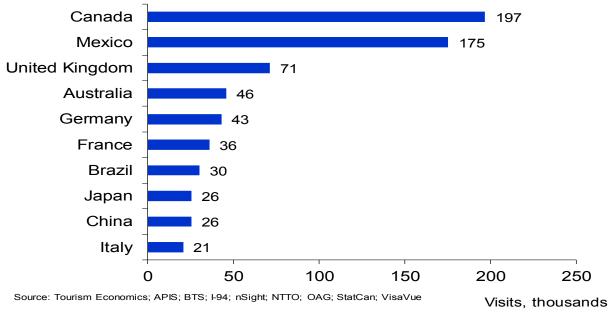
Source: Tourism Economics; APIS; BTS; I-94; nSight; NTTO; OAG; StatCan; VisaVue

...FROM A VARIETY OF EMERGING AND DEVELOPED COUNTRIES

Canada and Mexico are Colorado's top source markets by a large margin.

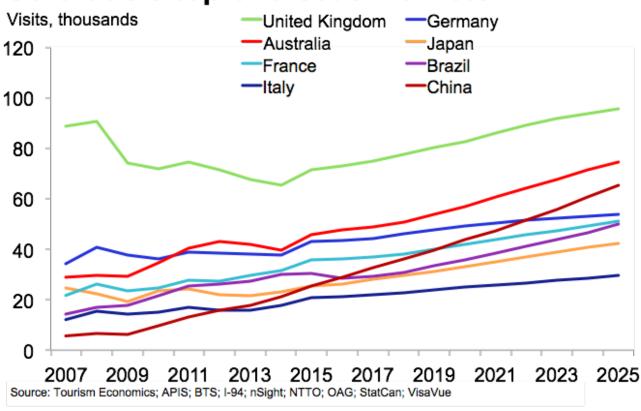
The UK is Colorado's top overseas market, with 71,000 visits.

Top markets for Colorado, 2015



COLORADO'S TOP OVERSEAS MARKETS

Colorado's top overseas markets



OUR TEAM AND INTERNATIONAL REPRESENTATIVES

CTO - International Andrea Blankenship

Americas

Liz Birdsall

Europe

Jennifer Bartlett-Alpert

Asia-Pacific

Liz Birdsall

Canada

The KAI Group

UK

Black Diamond

Japan

Fieldstar

Mexico

Germany

Get It Across

China

East-West Marketing

France

Express Conseli

FAM Manager Bri Seifert Int'l Coordinator
Julie Dufault

HOW YOU CAN GET INVOLVED

- Support Fam Trips to your area
- Coop Programs in International Markets
 - Ads can start as low as \$500
- Brochure Distribution for international trade shows
 - Brochures given to top tour operators and media
- Trade Shows
 - World Travel Market, ITB Berlin, IPW



IPW PLANNING

- CTO sponsored IPW events
 - 'Taste of Colorado' media reception
 - "Colorado Night" at Mile High Stadium
- Expanded Trade Show Booth
 - Questionnaire to potential booth partners
- Seven Post Fams throughout Colorado
- GovCon training, hospitality trainings

EXPECTED IMPACT: 1 million more international visitors in three years following IPW



VALUE PROPOSITION

For participants:

 Gives high-potential leaders an opportunity to advance their careers by developing new leadership skills, while building a statewide network of colleagues and resources.

For Employers:

 Is ideal for employers seeking an effective way to develop, reward and retain talented team members with growth potential.

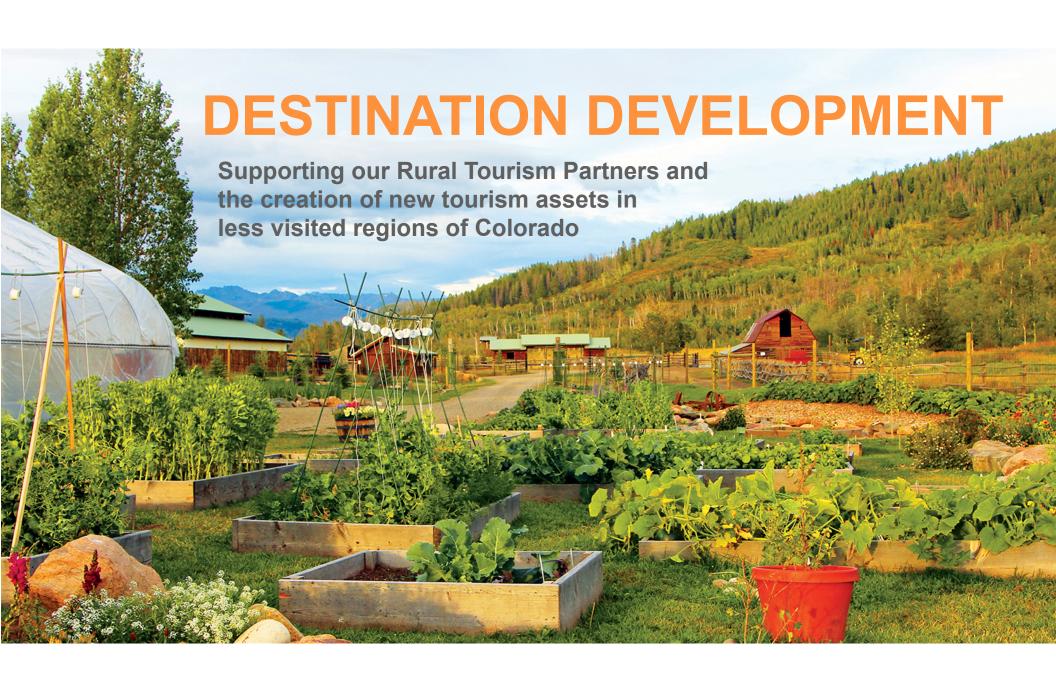
For Colorado:

 Leads to a stronger, more unified, engaged and high-performance tourism industry that is even better equipped to be a leading economic driver for our state.

Mission: To activate the full potential of the Colorado tourism industry through its people.

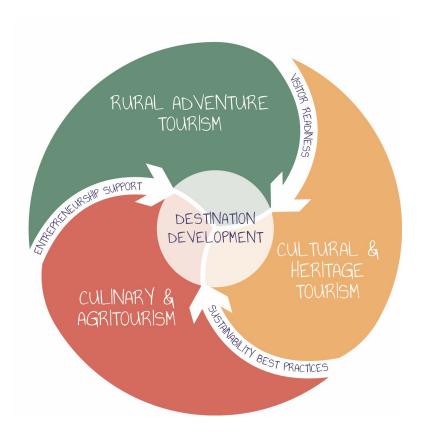
THE JOURNEY

- Yearlong tuition-based program, with access to scholarships
- 20 participants per class
- Program will begin and conclude at the annual Colorado Governor's Tourism Conference and includes:
 - Attendance at two successive Governor's Conferences.
 - Three experiential learning opportunities spanning three days (half day, full day, half day) at locations around the state
 - Periodic one-hour check-ins with small groups
 - Required reading
 - Regular encounters with assigned mentors
 - Completion of a project approved by employer or supervisor



GOALS FOR FY18 AND BEYOND

- Increase traveler spending through creation and branding of new traveler experiences in less visited areas of Colorado
- 2) **Empower rural destination partners** to develop and promote tourism assets
- 3) **Be inclusive** of all industry segments
- 4) Support development of programs to **enhance visitor readiness**



Meet your CTO Destination Development Team:

- Jill Corbin, Colorado Tourism Office, Director of Destination Development, <u>jill.corbin@state.co.us</u>
- Elizabeth O'Rear, Colorado Tourism Office, Manager of Destination Development, elizabeth.orear@state.co.us
- Sarah-Jane Johnson, Destination Development PR Strategist, media@sipr.net
- David Fluegge, Colorado Tourism Office, Social Media, dave.fluegge@state.co.us



MARKETING MATCHING . GRANTS .

Questions?

Contact Elizabeth O'Rear, Manager of Destination Development elizabeth.orear@state.co.us 303.892.3893

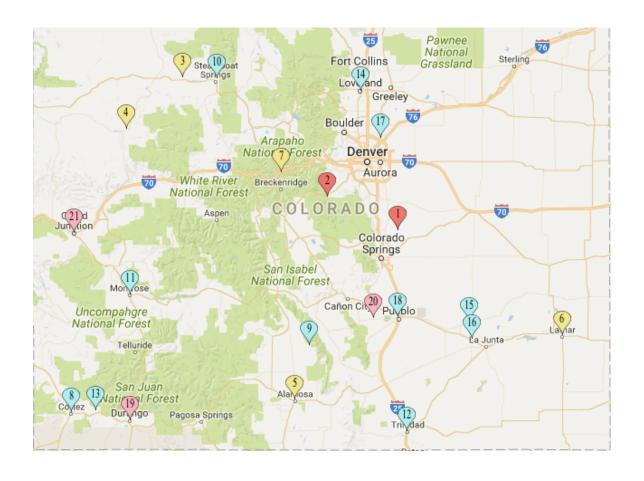
- Funded at \$600K
- Awards up to \$25K
- Dollar-for-dollar match, with up to 20% in-kind
- FY18 Application Opens: July 14th, 2017
- FY18 Application Deadline: September 15th,
 2017
- Applications online: industry.colorado.com

CHAMP: CULTURAL, HERITAGE & AGRITOURISM MENTOR PROGRAM

Purpose: To stimulate the development of high-quality cultural, heritage and agricultural tourism experiences for travelers in Colorado.



CHAMP PROJECTS



1. C2 Alpacas - Colorado Springs * 2. Aspen Peak Cellars - Bailey 3. Horse & Hen Farmhouse - Hayden 4. Rio Blanco Historical Society - Meeker 5. SLV Museum Association - Alamosa 6. Snow Goose Festival - Beech 7. Summit Historical Society - Dillon 8. Cortez Cultural Center - Cortez 9. Crestone Arts District - Crestone 10. Elkstone Farm - Steamboat Springs 11. Montrose Historical Society - Montrose 12. Trinidad Welcome Center - Trinidad 13. The Mancos Project - Mancos 14. Loveland Farmers Market - Loveland 15. Alternative Colorado - Ordway 16. Canyons & Plains - Rocky Ford 17. Berry Patch Farms – Brighton 18. History Connections – Pueblo Durango Cowboy Poetry Gathering - Durango A Night of Heaven Ranch - Pueblo Downtown Grand Junction - Grand Junction

CHAMP IMPLEMENTATION SPONSORSHIPS

\$5,000 will be awarded in implementation funding for successful CHAMP projects

- Rolling online applications throughout year
- https://oedit.secure.force.com/oedit/
- Applications open on December 1, 2017
- Eligible for a maximum of a \$1,000 grant to implement a key priority determined during the CHAMP process

BLUEPRINT 2.0



Questions?
Contact Jill Corbin,
jill.corbin@state.co.us

Check out **Tourism Promotion and Development** initiative

Go to: www.choosecolorado.com/blueprint

FY18 Recipients: Rio Blanco County and Leadville-Lake County



BLUEPRINT IMPLEMENTATION SPONSORSHIPS

\$15,000 will be awarded in implementation funding for two successful Blueprint participants

- Available in May June 2017
- Eligible for a maximum of a \$7,500 grant to implement a key priority determined during the CHAMP process
- Rio Blanco and Delta County were FY17 recipients

WEB & COLLATERAL

Roots - Volume 1, 2, 3 & 4 - published

Custom landing page published on Colorado.com to promote e-versions of *Roots*

Roots Brand Channel launched in July 2015 which will enable us to better track and provide better analytics



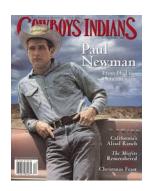
DESTINATION DEVELOPMENT PR

- The CTO has a dedicated public relations focus to spotlight rural destinations.
 - Targeted media outreach to specialized media outlets
 - Liaison with local and regional press
 - Includes everything from farm stays, heritage and history tours, dude ranches, food tourism, rural adventure tourism
 - Works closely alongside the CTO team to secure media opportunities, events and more









RURAL TOURISM SCHOLARSHIPS – GOVERNOR'S TOURISM CONFERENCE

Twelve scholarships were awarded to firsttime attendees from these counties:

- Fremont
- Rio Blanco
- Denver
- Phillips
- Archuleta
- Mesa
- Alamosa
- Las Animas
- Montezuma

RURAL CONFERENCE SPONSORSHIPS

\$15,000 in sponsorships awarded to select conferences to bolster tourism development efforts in rural Colorado and to support education and training opportunities for tourism partners across the state.

FY18 Selected sponsorships – Colorado Agritourism Association Annual Conference (\$5,000), AgriSummit in Salida (\$5,000), Southern Colorado Tourism Summit (\$5,000)

TOURISM ENTREPRENEURSHIP SUPPORT

Destination Development provides scholarships for tourism entrepreneurs to attend Leading Edge, Colorado's SBDC Networks flagship professional development program

- Reimbursement grants awarded throughout the year
- Online application-based process
- Program available at fourteen SBDC's around the state





Colorado Tourism Office Leading Edge Scholarship Opportunity for Tourism Businesses

Description: Collaboration between the Colorado Tourism Office (CTO) and the Colorado SBDC allow tourism businesses to apply for a scholarship to attend a LEADING EDGE training course. The goal of this collaboration is to reach small to medium Colorado for-profit and commercial entrepreneurs and businesses in rural areas that are active SBDC clients to provide targeted business training, resources, and funding to Colorado tourism businesses. Scholarship recipients will be reimbursed for 100% of their LEADING EDGE tuition fee.

> CTO is Colorado's state tourism agency and is a division of the Office of Economic Development and International Trade. The mission of the CTO is to drive traveler spending through promotion and development of compelling, sustainable travel experiences throughout our four-corner state. For more info on the CTO, visit www.industry.colorado.com

Eligibility Applicants must be a start-up entrepreneur or current business owner working within the Requirements: tourism industry in Colorado. Call CTO staff at 303-892-3840 with questions regarding your tourism occupation eligibility.

Online Now

http:// www.coloradosbdc.o rg/

PROFESSIONAL DEVELOPMENT SCHOLARSHIPS

\$5,000 in sponsorships will be awarded for certain professional development opportunities for select rural tourism partners to advance their tourism education and training.

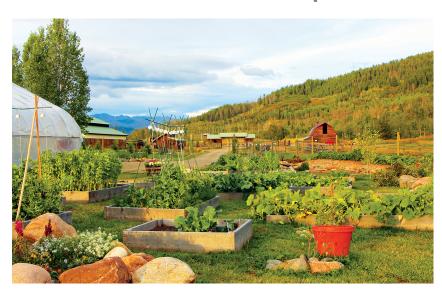
- Online application closed on November 27
- Scholarships awarded for training and travel (up to \$500)

IN THE WORKS

- Early-stage Tourism Development Program
- Online Toolkits
- Workshops
- Expected Completion June 2017

TOURISM DEVELOPMENT PROGRAM

Provides a comprehensive training program designed to assist early-stage rural communities uncover their full tourism potential



- Structured, 6-8-module training program developed by ASU
- Opportunity for CO-based experts to lead modules
- Application based process
- Two communities selected in FY18
- Upon successful completion, communities are eligible to apply for support to implement priority projects

TOOLKITS



Resource hub providing rural tourism partners with 'how-to' resources on a wide range of topics

- Created by ASU
- PPT, Videos, Readings, Additional Resources
- Will be available online and in a downloadable PDF format at industry.colorado.com
 - Rural Tourism Toolkit
 - Visitor Readiness Toolkit
 - Marketing & Social Media Toolkit
 - Tourism Entrepreneurship Toolkit
 - Culinary & Agritourism Toolkit
 - Cultural & Heritage Tourism Toolkit
 - Rural Adventure Tourism Toolkit
 - Bicycle Tourism Toolkit

WORKSHOPS

Educational training that works with rural communities within a specific industry segment

- Developed by ASU
- Opportunity to partner with local experts to lead modules
- Presented as a 2-module training program
- Application based process
 - Culinary & Agritourism Workshop
 - Cultural & Heritage Tourism Workshop
 - Rural Adventure Tourism Workshop
 - Bicycle Tourism Workshop
 - Other possibilities: Sustainable Tourism Workshop, Native American Tourism Workshop





A TOP TOURISM WEBSITE

- Consistently ranked as a top 3 state tourism website nationally
- 7.2 million unique users in 2016; 10 million+ sessions
- Constant optimization for consumer and industry objectives



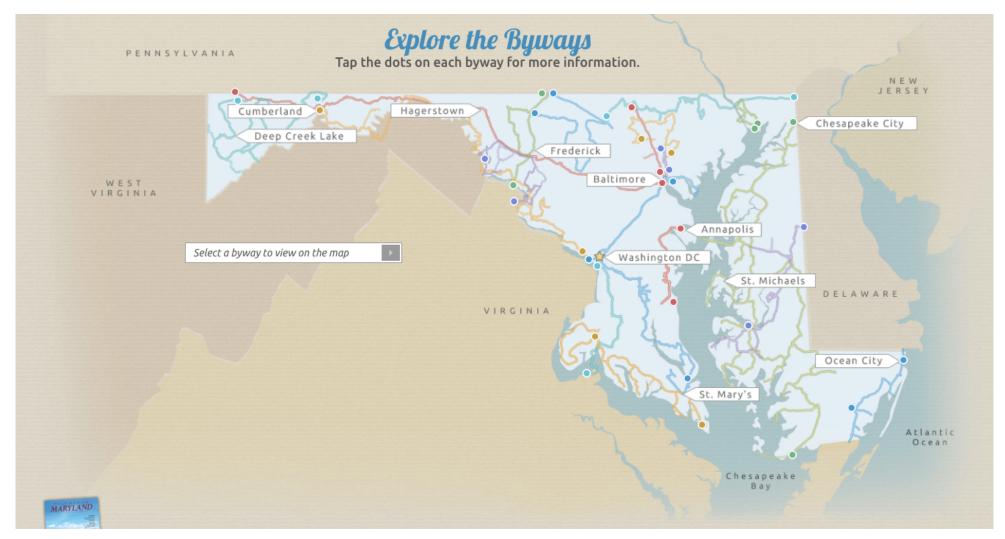
GOALS OF PROJECT

- 1) To create a new consumer facing website for information about all Colorado Scenic & Historic Byways
- 2) Website will live on colorado.com and be managed by Miles Partnership
- 3) To create new content, videos and photos of all 26 byways to entice travelers to experience each Byway
- 4) To share all new content, videos and photos with every regional Byway Group
- 5) Aspects of website will be modeled after VisitMaryland.org/scenic-byways

FUNDING OPPORTUNITIES

- 1) State Historical Fund Grant
- 2) Support from other state agencies.
- 3) Support from private partnerships









In autumn, the leaves are changing color and the weather is cooler for comfortable hiking. However, summer provides extra daylight and warmer waters for wading, rafting, and more.

Travel these off-the-highway collections of inviting views, magical main streets, enduring history and engaging places.



Photo By: VisitMaryland.org

1 Mountain Maryland

Stretching 193 miles from the heights of Keyser's Ridge to historic Cumberland, the Mountain Maryland byway tours the glorious geography of Western Maryland. Skirting the raging Youghiogheny River and plunging into the heart of the Alleghenys, traveling the byway becomes a transcendental experience when the fall colors turn.

Explore this Byway »



2 Historic National Road

America's first federally funded highway once carried Conestoga wagons into the Western frontier. Now the 170 Maryland miles along the National Road are a destination all their own. Leaving burgeoning Baltimore, passing through small towns long abandoned by the interstates, and meandering along mountain passes and winding riverbanks, the National Road is an artery to the heart of America.

Explore this Byway »



3 Chesapeake & Ohio Canal

Following the canal 236 miles from Washington, D.C. to Cumberland, this byway is a wonderland for outdoors enthusiasts and historians alike. The scenery is stunning, and the canal provides great opportunities for hiking from flat to extreme; scenic and safe bicycling; paddling adventures; and you can even catch a ride on a mule-drawn canal barge.

Explore this Byway »

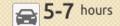


4 Journey Through Hallowed Ground

Highlighted by a rich collection of historic locations filled with modern-day amenities, the Hallowed Ground byway travels 57 miles from Emmitsburg to Point of Rocks. This



miles from Keysers Ridge to Cumberland on state routes and country roads in forest areas









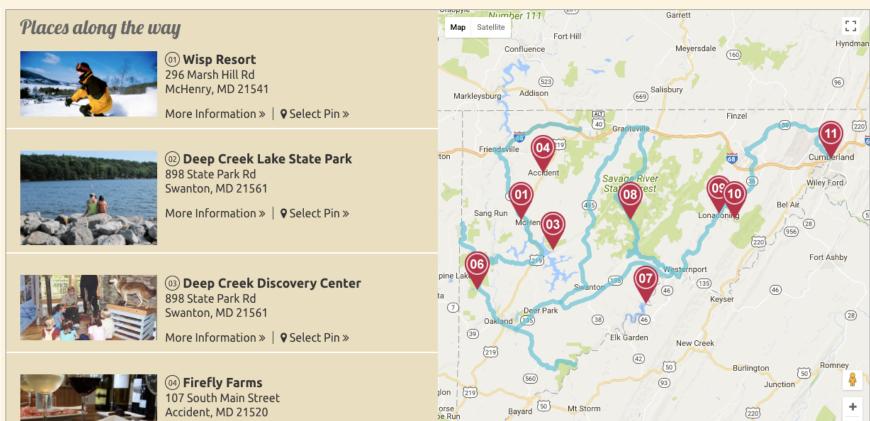
Purgitsville

Map data ©2017 Google Terms of Use Report a map error

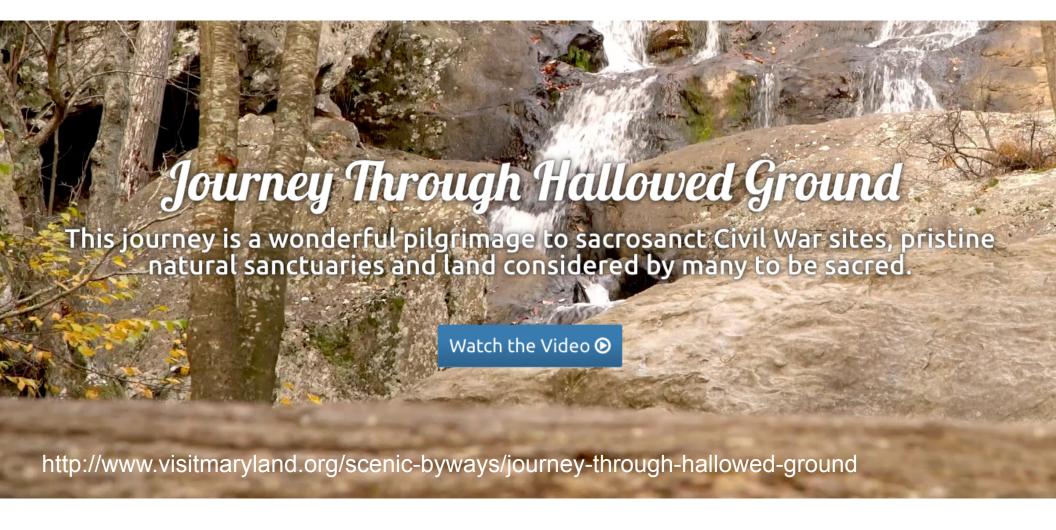








Google 90





Scenic Drive Motivation

Taking scenic drives is the second highest trip motivator for summer Colorado trips, second only to visiting a state or national park, which has a net motivation of 30%.





Other Trip Activities

Visitors who take scenic drives are more likely to participate in other activities while on their Colorado trip. By looking at activity participation as an index where 100 is average and 110 is 10% higher than average and 90 is 10% lower than average, scenic visitors do more on their trips than the average visitor.

Trip Activities	Index for Scenic Visitors
Canoeing or kayaking	154
Bird watching	151
Fishing	140
Winery tours	138
Golfing	131
Visiting a state or national park	130
Attending a live music event	128
Sightseeing tour	127
Wildlife watching	125
Visiting a noteworthy bar or nightclub	121
Visiting historical sites	118
Hiking or backpacking	116
Shopping	116
Mountain climbing	112
Attending theater or dance event	112
Visiting a craft brewery	111
Attending a festival or fair	109
Hunting	109
Rock climbing	108
Visiting a casino	107
Bicycling or mountain biking	104
Ziplining	103
Camping	100
Taking a scenic train	94
Boating	89
Attending a major sporting event	89
Participating in marijuana-related	83
Visiting a marijuana dispensary	80
Visiting museums	79
Horseback riding	78
River rafting	74
Visiting a dude or guest ranch	59



Other Trip Specifics

Nights

- 5.4 Average Visitor
- 5.0 Scenic Visitor

Spending

- \$1,244 Average Visitor
- \$1,276 Scenic Visitor

However, the activities the scenic drive visitors more often participate in are free or low cost such as canoeing, fishing and wildlife viewing. With this, their trips are no longer than the average visitor and their spending only slightly higher.



Visitor Demographics









	Age 18-34	Age 35-54	Age 55+	Married	Kids in HH	High School or Some	College Grad or Higher	Income Under \$50K	Income \$50K- \$100K	Income Over \$100K
Scenic Visitors	25%	36%	39%	67%	29%	19%	81%	20%	36%	43%
All Colorado	35%	31%	34%	66%	38%	24%	76%	24%	40%	36%

- Visitors who take scenic drives are more often older, better educated and more well
 off but less often have children in the house.
- Visitors from Houston most often participate in scenic drives on their trips. But given the rates of travel to Colorado, the St. Louis and San Diego markets have more net scenic drive visitation.

	Visitation	Scenic Drive Participation	Net Scenic Drive Visitation
St Louis	10%	52%	5%
San Diego	8%	59%	5%
Houston	7%	61%	4%
National	8%	52%	4%
Indianapolis	8%	50%	4%
Milwaukee	6%	53%	3%
Chicago	8%	35%	3%
San Francisco	7%	33%	2%



